



## **GO-2016 (PP) User Manual**

Please read this user manual carefully before using.

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[humidew.com](http://humidew.com)

For safety purposes, you should read the instructions carefully before using the appliance for the first time. Save the instructions for future reference. The appliance is designed for domestic use and may only be operated in accordance with these instructions for use.

## Operating Instructions

1. Place humidifier on a flat surface.
2. Detach the tank and hold it upside down. Turn to open tank cap and add clean water into the tank. Replace the cap and close it tightly. Attach the tank back to the base properly (it can operate for over 6 hours when the tank is full of water).
3. Connect to the power supply (100-240V 50/60Hz). Press power button, once the indicator light is on the humidifier starts to operate.
4. To adjust mist level:

- Press the power button to adjust the mist output level.

The indicator light will change colors depending on which level is selected.

Press Power Button	Indicator light	Mist Level
First press	Red	Low
Second Press	Green	Medium
Third Press	Blue	High

- Press power button for the fourth time to shut down humidifier.

5. Setting the timer:

- Under low, medium or high mist level, press power button for 3 seconds to enter time mode (red indicator light flashes, timer is preset as 2 hours). In this mode, press button lightly to adjust timer

Press Lightly	Indicator light (flash)	Timer
First Press	Green	4 hours
Second Press	Blue	6 hours
Third Press	Red	Back to the preset time: 2 hours

- Press power button for 3 seconds again, timer is cancelled.

6. When water tank is out of water, humidifier will shut down automatically for

safety purposes. Indicator light flashes at the same time.

7. The aroma diffusing function:

- Essential oils can be added directly into the water tank when filling, simply add 8 – 10 drops.

Notes:

- Do not add hot water (above 40°C) into the water tank or reservoir.
- Do not use ground water in order to prevent malfunction.
- Do not add water into the mist nozzle in order to prevent malfunction and risk of fire.
- Close the tank cap tightly after refilling in order to prevent leakage.
- The tank must be kept clean, if there is any dirt on the atomizer, clean it off with the brush. A brush is located in the base next to the water reservoir.

## Care & Maintenance

- Power plug must be disconnected before cleaning.
- Tank cleaning:  
Clean the tank once every two to three weeks. Open the tank cap, wipe away scale with a soft cloth and rinse it with clean water.
- Reservoir cleaning:  
Clean the reservoir once every week. If there is any scale, wipe away with a soft cloth and rinse it with clean water.
- Atomizer cleaning (small round disk where water atomizes in the base):  
Gently remove any scale deposited on the atomizer surface with the brush (located in the base next to water reservoir) and rinse it with clean water.
- Surface cleaning:  
Soak a soft cloth in warm water (below 40°C), and wipe away stains on the humidifier surface. Rinse the mist nozzle with clean water.

# Troubleshooting:

Issue	Possible Cause	Solution
Press power button, but indicator light does not light up	Power plug is not well connected.	Reconnect the plug properly.
Indicator light is on and wind blows but there is no mist released	Water tank is empty	Pour water into water tank
	Float sensor is not attached to water tank	Attach water tank to the base properly so that float sensor is connected to water tank
Mist has an odor	The water in the tank is not clean	Open tank cap and leave it in open air for 12 hours, then wash tank and refill with clean water
Indicator light is on, but both wind and mist are not produced	The water level inside water tank is too high	Pour out water inside reservoir and close tank cap tightly
Mist level remains low	There is deposit of scale on atomizer	Clean atomizer and refill water tank with clean water
Flashing light	Over filled water tank or release valve stuck	Adjust the water level, make sure cap is screwed on correctly & the release valve spring is functioning. That the dots on base & tank line up
Mist leaks out from the water tank	Water tank is not attached to base properly.	Attach water tank to base properly making sure tank & base are aligned.

- Above table enlists the most common problems regarding the operations of the product and their possible causes as well as suggested solutions. It

is strictly for user's reference only.

- Should there be any product malfunction or breakdown, DO NOT repair it yourself. Contact our repair center or consult a licensed technician immediately.

## Technical Specifications

Model	GO-2016 (PP)		
Input Voltage	100-240V 50/60Hz		
Out put voltage	24V		
Rated Power	16 W		
Exhaust Flow Rate	1.6 L		
Maximum mist volume	100 ml/h (+/-20%)		
Dimensions (mm)	180*180*460 Long nozzle	H*W*D	180*180*300 H*W*D Short nozzle
Net Weight	1.4 KG		

## Safety Notices:

- When moving humidifier, lift up the base and water tank together. Do not only lift water tank.
- Do not press the electric cord with heavy objects in order to present electric shock of fire hazards.
- Do not use damaged plug or electric cord in order to prevent fire hazards.
- Do not replace electric cord by yourself. If it is damaged, please contact with our repair center or other qualified technicians to replace it.
- Do not unplug with wet hands in order to prevent electric shock of fire hazards.

- Shut down humidifier before detaching the water tank.
- Do not move humidifier when it is operating.
- If the base is not positioned on a flat and level surface, shut down humidifier and adjust its position.
- To prevent explosion or fire hazards, do not place humidifier near flammable articles.
- Do not place clothing or towels on top of humidifier. If the mist nozzle is covered or blocked, it may cause malfunction.
- Do not place substances such as metal, chemicals or detergent into the reservoir, since this will cause poor atomization.
- Do not operate humidifier when there is no water inside the water tank. Do not touch water in the reservoir during operation.
- Use power voltage and frequency in accordance with the technical specifications. Connect power plug properly in order to prevent fire hazards.
- Contact Humidew to purchase a new aroma diffuser when necessary.